DESCRIPTION

Due to an issue with the recharging of the battery of self-powered Arc Trainers in combination with the Life Fitness Integrity C console or the Cybex R Series 50L consoles which have console software version 4.00.003, please DO NOT update the software to this version 4.00.003 until further notice.

In software version 4.00.003, released 2019-11-25, the recharging of the battery is not working correctly for Self-Powered units, which results in not recharging the battery.

Symptoms could be that the incline is not working.

Update the console to an earlier version of the software, until a new revision of the software is released.

A newer software version to correct this issue is currently being developed. As soon as this version is made available, we’ll update this Installer Alert.

SCOPE

All Arc Trainers with Life Fitness Integrity C or Cybex R Series 50L console which will be installed in a Self-Powered setup.

NOT in scope/affected: Arc Trainers which are externally powered. Any Arc Trainer with any other console. Any other Product type with Integrity C or 50 L console.

SOLUTION

Install the following software versions until the newer version will be available:

Life Fitness Integrity C Console Software v3.02.002
https://lifefitnessco-my.sharepoint.com/:u:/g/personal/fran_keijmes_lifefitness_com/EcvyGJ46jGHH4ezwSde0WM-UB0a6MQKdR0Kv3E0et7e-wA2kJe

Cybex R Series 50L Console Software v1.05.002
https://lifefitnessco-my.sharepoint.com/:u:/g/personal/fran_keijmes_lifefitness_com/Ebt_J9eVnhVxV4GsYC_h-Sw8y_zBaPvMrCmYgu44uL9Ae-VvKhoGg

The online locations of these software files will be temporarily available until 2019-12-31.